



**Sunrise Engineering
Australia Pty Ltd**

Phone: (08) 9398 1876
Mobile: 0421 883 100
E-Mail: sales@sunriseaus.com.au
Web: www.sunriseaus.com.au

QUALITY POLICY & OBJECTIVES

SUN-POL-001 – Revision 0

It is a requirement of ISO 9001:2015 (cl: 7.5.3 Control of Documented Information) to:

- i. Approve documents for adequacy prior to use
- ii. To review and update as necessary and re-approve documents
- iii. To ensure that changes and the current revision status of documents are identified

REV	DATE	DESCRIPTION	AUTHOR	REVIEWER	APPROVED:
0	9-2-23	Quality Policy	AB	AV	LC

THE ELECTRONIC VERSION OF THIS DOCUMENT IS THE MASTER COPY OF THIS PROCEDURE. COPIES MAY BE PRINTED FOR REFERENCE, BUT PLEASE NOTE THAT PRINTED COPIES WILL BE UNCONTROLLED AND IT WILL BE THE USER'S RESPONSIBILITY TO ENSURE THE MOST CURRENT VERSION OF THE DOCUMENT IS USED.

QUALITY POLICY & OBJECTIVES

Sunrise Engineering (Aust) Pty Ltd is a unique company that provides specialised services to the Fibre Glass Pipes and Fittings to the Oil, Gas and Mining Sectors. Sunrise engineering strives to maintain industry leadership in the supply of products and services of the highest quality.

The General Manager has overall responsibility for setting quality policies and objectives:

Quality Policy

We will only be successful if we exceed our customers' quality expectations. We will achieve this through continuous improvement, operational excellence, delivery of quality services. Reviews and continuous improvement implementations will be ongoing to strive to achieve excellence.

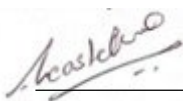
In respect of our quality management processes, it is the policy of this Company to:

- Provide a safe and healthy work environment for our employees, contractors, and visitors.
- Provide training, advice and support which fulfill all our customer expectations and requirements to the highest standard
- Achieve recognition as an organization with a reputation for quality services
- Adopt and maintain the principles of the quality standard of ISO 9001 - 2015 which is recognized throughout the world.

Quality Objectives

In delivering its policy commitments, the Company will measure and review:

- Continue to provide a high level of On-Time Delivery to our customers
- Provide services, which meet the relevant standards, specifications, regulations, codes of practice and the customer needs and requirements
- Ensure all employees are trained and have the experience to carry out their duties in a competent manner
- Meet where required with customers as partners to discuss quality matters and to use the outcomes of these meetings to improve the quality of our services
- Communicate with our Suppliers regarding quality issues to assure and improve the quality of products, goods, and services, which affect the services, we supply to our customers
- Endeavour to take prompt action in dealing with customer issues



Laveena Ida Castelino – Director

Dated: 9-Feb-23